



# **HIGHWAYS ADVISORY COMMITTEE**

16 August 2011

**Subject Heading:**

**AMBLESIDE AVENUE  
PARKING REVIEW  
Outcome of questionnaire consultation**

**Report Author and contact details:**

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**The subject matter of this report deals with the following Council Objectives**

Clean, safe and green borough	<input checked="" type="checkbox"/>
Excellence in education and learning	<input type="checkbox"/>
Opportunities for all through economic, social and cultural activity	<input type="checkbox"/>
Value and enhance the life of every individual	<input checked="" type="checkbox"/>
High customer satisfaction and a stable council tax	<input type="checkbox"/>

## **SUMMARY**

This report presents the views of those responding to a parking survey for the Ambleside Avenue area and proposes further action based on the responses across the area.

The scheme is within **ELM PARK** ward.

**RECOMMENDATIONS**

1. That the Committee having considered the responses and information set out in this report recommend either;
  - (a) that that the Head of StreetCare should proceed with the detailed design and advertisement of proposals, subject to comments put forward by the Committee, to extend the existing Monday to Saturday 8.30am to 6.30pm waiting restrictions in Ambleside Avenue or
  - (b) that the Head of StreetCare should proceed with the detailed design and advertisement of proposals, subject to comments put forward by the Committee, to introduce and resident's parking scheme within the Ambleside Avenue area, subject to the following design constraints;
    - The scheme shall operate between 8:30am and 6:30pm, Monday to Saturday (to be in keeping with the existing timings of the current scheme);
    - Residents' parking bays shall be provided where possible having regard for access and servicing;
    - That it be noted that parking bays cannot be provided in front of dropped kerbs; or
  - (c) The Committee considers that the Head of StreetCare should not proceed further with the scheme
2. That it be noted that the estimated cost of implementing the scheme is £10,000 which can be met from the 2011/12 revenue allocation for Minor Parking Schemes.

**REPORT DETAIL**

**1.0 Background**

- 1.1 At its meeting of 17<sup>th</sup> August 2010, the Committee considered a Highways Scheme Application (Item 25) for action to deal with parking caused by those not wishing to use the nearby car park in Elm Park.
- 1.2 Staff advised the Committee that before any detailed work took place, it would be useful to undertake a parking review questionnaire of the area to gauge the extent of any local issues.

1.3 The Committee agreed that the Head of StreetCare should proceed and so approximately 94 letters with a questionnaire were hand-delivered to residents and businesses in the area on or just after 27<sup>th</sup> September 2010, the letter and questionnaires are in Appendix I to this report. The area involved is shown on Drawing QJ075-OI-02-A.

## **2.0 Outcome of Public Consultation**

2.1 By the close of the consultation, 21 responses were received from residents in the Ambleside Avenue area (22% response rate). The responses are summarised in Appendix II of this report.

2.2 A majority of residents who responded feel the parking problems are caused by both commuters and residents.

2.3 The responses were split between a desire for residents' parking or restrictions; a majority felt all day restrictions were required and there was a split between a scheme operating Monday to Friday or Monday to Saturday (as with the existing local scheme).

2.8 In terms of double yellow lines being placed at junctions, on bends, past pedestrian refuges and where servicing/ fire fighting access is difficult, 16 of all respondents agreed (94%).

2.9 The emergency services were not consulted at this stage.

## **3.0 Staff Comments**

3.1 There is a clear indication that the respondents from Ambleside Avenue would like restrictions of some kind, but there was no compelling majority. The Committee might decide to take one of two proposals forward;

- A resident parking scheme – (8 Residents (47%) prefer)
- Waiting restrictions – (9 Residents (53%) prefer)

3.2 There is a split with the days of the week (53% Monday to Friday and 47% Monday to Saturday), but Staff would advise Monday to Saturday as being appropriate to fit in with the timings of the scheme currently in operation in the area.

3.3 There is support for double yellow line restrictions on junctions bends, etc and staff suggest that restrictions are designed in such locations.

3.4 Many of the comments made demonstrate the problems with many different people trying to access the road network and the difficulty there is in trying to balance parking, servicing and access.

- 3.5 Residents' parking permits are available on an unlimited basis (subject to vehicles being registered at the permit address) and so there is a risk that parking demand exceeds capacity.
- 3.6 The Committee could take the view that the response rate was low and therefore there is not a compelling reason to take a scheme forward.

## **IMPLICATIONS AND RISKS**

### **Financial implications and risks:**

The estimated cost of £5,000 can be met from the Council's 2010/11 revenue budget for Parking Schemes.

### **Legal implications and risks:**

Parking management schemes (including restrictions and bays) require consultation and the advertisement of proposals before a decision can be taken on their introduction.

### **Human Resources implications and risks:**

None.

### **Equalities implications and risks:**

Parking management schemes in residential areas are often installed to improve road safety and accessibility for residents who may be affected by long-term non-residential parking.

Parking restrictions have the potential to displace parking to adjacent areas, which may be detrimental to others.

Blue-badge holders are able to park with an unlimited time in resident permit bays and up to three hours on restricted areas (unless a loading ban is in force).

There will be some visual impact, due to the required signing and road markings.

## **BACKGROUND PAPERS**

**Highways Advisory Committee, 16 August 2011**

Project File: QJ 075 Eyhurst Ave & Ambleside Ave Parking Survey\

**APPENDIX I  
LETTER AND QUESTIONNAIRE**



The Resident or Occupier  
Ambleside Avenue

**Bob Wenman**  
Head of StreetCare

Culture & Community  
London Borough of Havering  
10th Floor, Mercury House  
Mercury Gardens  
Romford, RM1 3DW

Please call: Raj Padam  
Telephone: 01708 432501  
Fax: 01708 433721  
Email: [highways@havering.gov.uk](mailto:highways@havering.gov.uk)

My Ref: QJ 075-Ambleside-01-A  
Your Ref:

Date 27 September 2010

Dear Sir or Madam,

## **AMBLESIDE AVENUE PARKING REVIEW**

The Council has received various parking-related complaints and concerns from the Ambleside Avenue area. In order to decide if any controls are required, the Council's Highways Advisory Committee has agreed that I should write to you with a questionnaire to gauge your view.

I should be grateful if you would complete the questionnaire enclosed with this letter and if needed, provide some brief comments relating to any on-street parking issues you encounter in the area. We are not able to deal with non-parking related problems through this exercise.

The Council does not have any views on what is required (if anything) and so this is your chance to make your views known, as the Highways Advisory Committee can only make recommendations based on the replies we receive.

You should return your completed questionnaires to completed questionnaires to;

London Borough of Havering  
StreetCare, Traffic & Engineering  
10th Floor, Mercury House  
Mercury Gardens  
Romford RM1 3DW

You may also send responses either in text form or a scanned document electronically to: **[highways@havering.gov.uk](mailto:highways@havering.gov.uk)**

**Highways Advisory Committee, 16 August 2011**

Questionnaires should be returned by **FRIDAY 15 OCTOBER 2010**. Should the outcome of this process lead to detailed proposals, then those potentially affected will be consulted.

If you have any questions, please do not hesitate in contacting us on 01708 432501 or 01708 433704.

Yours faithfully,



Raj Padam MCHIT  
Engineer  
Traffic & Engineering



**APPENDIX II  
CONSULTATION RESPONSES**

**AMBLESIDE AVENUE**

**Letter delivered 94**  
**Responses received by close of consultation 21**  
**Response rate 22%**

1.	In your view, is there a parking problem in your road severe enough to justify action being taken by the Council? If your answer is YES go to Part A, if NO go to Part B	Yes	17 (81%)
		No	4 (19%)

**PART A**

**Please complete if you feel the Council should take action with parking**

2.	Do you consider the parking problem to be caused by?	Residents	0 (0%)
		Non-residents	8 (47%)
		Both	9 (53%)
3.	What form of parking control would you prefer to ease the situation?	Residents' Parking	8 (47%)
		Waiting Restrictions	9 (53%)
4.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	10 (59%)
		1 hour in the morning 10:30am to 11:30am	6 (35%)
		Did not answer	1 (25%)
5.	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	9 (53%)
		Mon – Sat	8 (47%)
6.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult. Such restrictions would be in force, 24 hours per day, 7 days per week?	Yes	16 (94%)
		No	1 (6%)

**PART B**

**This section is for those who do not consider there to be a parking problem to give their views should the Council ultimately decide to implement a scheme**

7.	What form of parking control would you prefer to ease the situation?	Residents' Parking	1 (25%)
		Waiting Restrictions	1 (25%)
		Did not answer	2 (50%)
8.	Over what hours would you like to see any restrictions or residents' parking scheme operating?	All day 8am to 6:30pm	0 (0%)
		1 hour in the morning 10:30am to 11:30am	3 (75%)
		Did not answer	1 (25%)
9	For which days of the week would you like restrictions or a residents' parking scheme operate?	Mon - Fri	3 (75%)
		Mon - Sat	0 (0%)
		Did not answer	1 (25%)
10.	Do you support double yellow lines being placed at junctions, on bends and where servicing/ fire fighting access is difficult	Yes	3 (75%)
		No	1 (25%)